

Building stronger neighborhoods

Every neighborhood resident in Memphis needs information of some type, whether it be where to get help for a disabled child, what to do about a resident who doesn't maintain his property or what type crimes are occurring in the area. Much assistance is available to help build a strong neighborhood association. Models are available, help is available and services are available. Most neighborhood residents are good decent people, but the only way to achieve a good neighborhood is for the residents to do it themselves. Most residents want to be good neighbors, but as is true in every neighborhood, you will have some residents that are difficult to deal with. You may have some that are remiss in maintaining their property, violent, abusive or have criminal tendencies and these will have to be dealt with as well.

Many neighborhoods and communities in Memphis have organized neighborhood associations or other groupings in order to to strengthen their community, build neighborliness, prevent crime, organize events, make neighborhood covenants on home maintenance or dilapidated housing, lawn upkeep, littering, parking restrictions, zoning and more. Some neighborhoods have a meeting place or a place that they can use for special programs to help increase skills, help find jobs, provide space for meeting on special topics or training or where they may obtain information about services that are available. Memphis has an incredible number of assets available to assist residents in all areas and levels of need, from help for a disabled family member to the location of a neighborhood food pantry. We hope to make this information easily available to everyone from those who disseminate information all the way to those who are in need of the services.

Information on some existing neighborhood associations

Oasis of Hope, Hope Presbyterian Church

www.oasis-of-hope.com

Elevates and improves the quality of neighborhood life through empowerment and partnerships. Typical programs:

Caldwell Learning Center Monday - Thursday Bickford Community Center 2 pm – 4 pm

Education Ministry Monday – Friday Caldwell, Humes & Manassas Schools 9 am - 2 pm

Personal Finance Ministry Various Times Bickford Community Center

Read to Succeed Wednesday – Thursday Oasis of Hope, The Green House 4 pm – 5:30 pm

Recreation Ministry Weeknights & Saturdays Bickford Community Center Various Times

Seniors' Program Monday – Friday Bickford Community Center 9 am – 1pm

Youth Ministry Various Times Bickford Community Center & The Green House

Assistance with neighborhood tax returns. This ministry of partnership is seeking to join people across racial and economic lines to make a holistic difference in a community in North Memphis. The Gospel is

all about relationships. Oasis of Hope and community residents are discovering together just how deep the gospel goes.

Soulsville

www.soulsvilleusa.com

870 East McLemore Avenue

Memphis, TN 38106 901 946-2535

A group of dedicated Memphians had a vision. They believed that Soulsville USA could be revitalized and that pride could be once again instilled in its residents and that economic opportunity could be reinvigorated. They believed that Soulsville USA could have better housing, safer streets, and the sweet sound of soul music wafting through neighborhood again. Working with the city, county, and federal government; LeMoyne-Owen College Community Development Corporation, The Plough Foundation, anonymous private donors, the Memphis Housing Authority and a collective of individuals who all shared this vision, and with some assistance from the state government, they turned that vacant patch of land at McLemore and College into a multimillion dollar, state-of-the-art Stax Museum of American Soul Music. They demolished the adjacent abandoned apartment building and built the spectacular Stax Music Academy to help enrich the lives of potentially at-risk neighborhood children through music education. Today, the museum and academy are the crown jewel in a \$100 million neighborhood revitalization project.

Brinkley Heights Ministries

<http://brinkleyheights.com/>

3275 Rosamond Ave.

PO Box 22690

Memphis, Tennessee 38122

901 324-3022

A neighborhood improvement organization. Uses Memphis Athletic Ministries to organize their youth athletic teams. Started a new school. Neighborhood programs include, prayer walking, money management, car care, Handy-man, volunteer construction and renovation and tutoring. Have a Christmas toy store

Vollintine Evergreen Community Association CDC

Memphis, TN

www.hud.gov/local/tn/news/pr2006-09-26.cfm

Comprehensive Counseling VECA's mission is to preserve and enhance a diverse inclusive stable historic urban neighborhood through the support of its volunteers. VECA CDC, as a business arm of the association, works to maintain and enhance the economic and physical wellbeing of the neighborhood. Goals specific to the program include: increasing home ownership, reducing dilapidated housing, and improving conditions of the neighborhood at the block level. Two Hundred and Six clients were assisted through the counsel of the Vollintine Evergreen Community Association CDC during the previous 2004-2005 HUD fiscal year.

Midtown North Community Association

mnca-memphis.org/

2375 Shasta Avenue

Memphis, TN 38108

901 458 4711

A community resource office, specializing in empowering community members by connecting them with the resources they need. We also offer programs such as Healthy Thursday--residents pick up a bag of trash in the neighborhood in exchange for food and fellowship at noon on Thursdays--we also bring in speakers. Just for Kids is a kids' program that runs every weekday afternoon during the summer and Saturday afternoons during the school year, run by volunteers. We also work on coordinating neighborhood cleanup and code enforcement. We hold periodic health fairs for the neighborhood, among other services. And we are currently working on a transitional housing program for single women (ages 18-25) and a time-banking initiative, which we hope will be operational by the end of the year.

South Memphis Alliance, Inc

<http://www.smaweb.org/smahistory.html>

1048 S. Bellevue Blvd.

Memphis, Tennessee 38106

901 774 9582

SMA's mission is divided into three goals, Develop community controlled services, Provide effective mentoring to area civic groups, and Work to be a strong advocate of issues affecting the urban poor. Ten community associations have joined SMA since 2000. Census Tract 61 Neighborhood Watch, Victor/Kerr Community Association, Wellington/Shadowlawn, Mallory Heights, the 35th Ward Civic Club, East Dison Block Club, the Hernando Terrance Association, Trigg Subdivision Neighborhood Watch, Barksdale/Cloverdale Neighborhood Association, and Annesdale/Snowden Historic District . HIV/AIDS prevention is only one of the many issues this alliance is engaged in; others range from improving the financial literacy of urban residents to zoning policies. Below is a list of the many services and issues this agency is actively engaged in:

Binghampton Development Corporation

3000 Walnut Grove Road at Tillman

Memphis, TN 38111

901.229.1774

www.bdcmemphis.org

Seeks to build a healthy community by supporting the revitalization of the Binghampton neighborhood through housing and economic development.

Laurelwood Neighborhood Association

62 Grove Park Circle

Memphis, TN 38117

901 761 3913

Currently has no elected officers. Generally holds meetings in neighborhood churches. Has an active email network that advises on crime in the neighborhood, suspicious activities, lost and found pets and will assist in getting recommendations on home and lawn maintenance services. Has a covenant on neighborhood requirements for home and lot standards. Area churches have athletic programs, exercise classes and alcoholic Anonomous meetings.

The Hope Center at Bent Tree Apartments

http://crichtoncrew.org/crew_hopecenter.html

West of the intersection of Airways and Winchester on the north side of Winchester in Whitehaven

901 679-4388

Offers after school and life enrichment activities for children living in Bent Tree Apartments. Serves the entire Bent Tree Apartment community. Managed to reduce crime, increase school attendance, raise test scores, and maintain a high level of hope and a positive outlook for residents, who are typically very low-income. The apartment complex has become a real neighborhood for the residents. Whitehaven has high levels of poverty and very little in the form of community services. Among the many successes, one of the students involved in the homework help center has recently moved on to college under a full scholarship.

Organizations with basic services for neighborhoods.

Office of Youth Services and Community Affairs

Neighborhood Relations
315 S. Hollywood Street
Memphis, TN 38104

901 636-6260

Send out newsletters about services and workshops for neighborhoods and neighborhood leaders provided at their office.

Office of Community Affairs provides a direct link between the communities of Memphis and the Mayor's Office. This office works with the Mayor's Citizen Service Center to help implement community programs, insure quality customer service, and foster good community relations.

Neighborhood Relations updates the Neighborhood Directory annually for website posting and distribution by the end of each year. This information is the basis for notification and invitations to events related to city, county, state and federal government. Each organization may have up to ten contact persons. Each organization should have at least two contact persons with a mailing address and a phone number. We appreciate the time and effort that you take to make our City and County a better place in which to live

Office of Youth Services addresses issues challenging the youth of the Memphis community. This office coordinates with youth and youth serving agencies to assist in evaluating un met needs; to assist in implementing special initiatives to address youth-related concerns; and to engender support and to advocate a higher quality of life for children and youth.

Crimestoppers

www.crimestopmem.org

Our mission is to help the police capture criminals by offering cash rewards and anonymity to citizens for information about crimes.

CyberWatch ALERT

<https://kiosk.memphispolice.org/cyberwatch>

Being developed by the Memphis Police Department as part of our continuing effort to make our neighborhoods safer. It will provide useful information about public safety and additional ways for the public to communicate with police. Currently, CyberWatch is available to community organizations, which in turn distribute the information to their members. CyberWatch allows users to select a reporting radius based on either an address or an intersection, and receive a CyberWatch report via daily email.

At present, CyberWatch provides a daily report with information in three areas:

Reported Crimes within the defined radius for the past 30 days including: suspect information and, method of operation used in selected crimes, Sex Offender reported as living within the selected radius, with a link to: photos and the state Sex Offender Registry Outstanding arrest warrants within the selected radius, with links to: the Shelby County Sheriff's warrant information website for citizen's to provide tips about wanted individuals and photos of the wanted party.

Department of Housing/Code Enforcement, City of Memphis

www.cityofmemphis.org/framework.aspx?page=318

701 N. Main St.
Memphis, Tn 38107
901 576-7380

The purpose of the Department of Housing/Code Enforcement is to protect the public health, safety and welfare in existing buildings used for dwelling purposes. The department administrates and enforces sections of the City of Memphis Code of Ordinances. These ordinances regulate: Storage of inoperable or abandoned vehicles on public and private property, minimum housing standards for existing dwellings, and environmental conditions which may contribute to deterioration in the community , abandoned commercial structures, which may contribute to deterioration in the community

Concerned citizens are encouraged to telephone the Mayor's Citizen Service Center at 576-6500 to file a complaint. The Department of Housing/Code Enforcement can also be contacted at 576-7380 to file a complaint regarding unsafe housing conditions or inoperable vehicles.

Memphis City Beautiful Commission

664 Adams Avenue

Memphis, TN 38105

901.522.1135

www.cityofmemphis.org/framework.aspx?page=570&search?q=city%20beautiful&btnG=Search&site=my_collection&client=my_collection&proxystylesheet=my_collection&output=xml_no_dtd

To reduce litter, improve waste handling practices, educate the public about solid waste issues and general awareness of public lands stewardship.

Tool Bank The Tool Bank is designed to keep Memphis a clean and litter-free city by loaning tools such as rakes, shovels, brooms and trash bags to groups holding cleanups. By utilizing these resources, organizations eliminate the expense of purchasing tools for their neighborhood clean ups. This is another way that Memphis City Beautiful Commission continues to work to increase community responsibility and involvement in our beautification and environmental efforts.

Clean Litter Hotline (522-5326)

This on-going program provides citizens with the opportunity to report littering motorists. City Beautiful responds to the complaint

by sending a letter and a car litter bag.

Litter Box Lending

These boxes are provided to organizations that want to conveniently manage litter at special events. They can be borrowed free of charge if returned in good condition, or they can be purchased for a \$3.00 fee.

Speakers Bureau

Speakers are provided to those organizations, schools or businesses that have an interest in learning about our organization and how they will benefit from our programs and resources.

For more information, contact Eldra.White@memphistn.gov

Memphis City Beautiful has a full-time staff of four. A department within the Division of General Services, City of Memphis.

Memphis Area Neighborhood Watch, Inc.

Neighborhood Watch

The Neighborhood Watch program is made up of citizens who take the initiative to help prevent crime in their neighborhoods. Participants keep an eye out for their neighbors and their homes by taking note of unusual activity and reporting the proper information to the authorities in the event of a crime. The Memphis Police also give citizens feedback on how to make their neighborhood undesirable to criminals. The Neighborhood Watch program is led by the Crime Prevention Unit of the Memphis Police Department. The Crime Prevention Unit takes a proactive approach to citizen interaction with a wide range of activities.

Start a Neighborhood Watch Group

To create a neighborhood watch group, call your local Memphis Police Department precinct and speak with the Neighborhood Watch coordinator. The coordinator will take down your information and let you know what needs to be done to organize the neighborhood watch. At this time, you will also plan your first two meetings with the Memphis Police Department. During the meetings, the Police Department will review booklets describing how to set up the program in your neighborhood. Following the meetings, your neighborhood will have Neighborhood Watch signs posted in the area by the City of Memphis.

To be successful, Neighborhood Watch groups should stay active. Groups are encouraged to call their Memphis Police Department precinct once a year to set up an update meeting. During this meeting the Memphis Police Department will provide new information and review your past meetings.

MPD Precincts, Central - (901) 452-0956, Downtown - (901) 525-9800, East - (901) 795-3131, North - (901) 377-3700, Northeast - (901) 373-3883, South - (901) 332-1860, Southeast - (901) 774-4600, West - (901) 274-7012

National Night Out

Every year, all the Neighborhood Watch programs in Memphis are encouraged to participate in a National Night Out day.

Everyone in the neighborhood is to turn on all outdoor lights. Some even have a block party. The event is to symbolize a national front against crime.

Business Watch Program

Businesses can sign up for a Business Watch Program, similar to the Neighborhood Watch Program. Interested business owners should contact their local precinct and begin the process of joining together with other surrounding businesses to help prevent crime.

Operation Safe Community

<http://www.operationsafecommunity.org/operationsafecommunity/index.html>

A new joint initiative by law enforcement, government and business leadership to make Memphis/Shelby County one of the safest communities of its size in the country by 2011.

Urban Strategies

<http://www.urbanstrategiesinc.org/>

Helps families live healthy, productive lives in safe, stable, self-sustaining urban communities. Achieve results by working with residents, community leaders and dedicated stakeholders to develop a consensus vision. Help them to obtain necessary resources and we train resident leaders to sustain the transformation. The Project Manager is responsible for overseeing day-to-day operations, establishing cooperative relationships with other organizations and service providers, identifying funding opportunities, leveraging resources, and supervising a staff seven case managers. All this is done with the ultimate objective of moving the nearly 600 families of University Place (formerly Lamar Terrace) and Legends Park (formerly Dixie Homes) toward self-sufficiency.

Some neighborhoods need financial resources such as the two possibilities listed below. Others may also be available

Memphis Community Development Partnership

22 N Front St

Memphis, TN 38103

901.507.1116

www.mcdpinfo.org

Provides technical and operational assistance for: leadership development, building of affordable homes, rehabilitation and revitalization projects, job training initiatives, code enforcement, community organizing and awareness campaigns, marketing and communications, public & media relations, advocacy

Helped more than 30 neighborhoods and 50 community-based projects in the Memphis area become more stable and prosperous, dedicated to building stronger neighborhoods encourages community and economic development provides seed funds to develop or enhance community-based development organizations strengthens existing markets making targeted neighborhoods more competitive stimulates private market forces cultivates resident participation and leadership improves overall quality of life for Memphis residents and the community at large.

Seedco

www.seedco.org/memphis/

Seedco, Mid South Regional Office

22 North Front Street, Suite 780

Memphis, TN 38103

901.528.1206

Seedco's Mid-South Regional Office works closely with government agencies, financial institutions, foundations, and faith-based and community organizations (FBCOs) to develop and implement model programs to help low-wage workers and their families achieve economic self-sufficiency.

Affordable Homeownership Network

Seedco collaborates with six FBCOs to promote and preserve homeownership in the following ways:

Seedco coordinates and manages the network-monitoring outcomes, providing training and technical assistance, and securing funds. Network members provide a range of housing counseling assistance, anti-predatory lending remediation, referrals to reputable lending institutions, access to affordable housing stock, and will soon be able to serve as mortgage brokers. Seedco supports The Memphis Homeownership Development Loan Fund, which offers critical below-market-rate financing to community

development corporations and nonprofits that have difficulty accessing traditional lending, enabling them to finance affordable housing development.

EarnBenefits[®]

Seedco launched *EarnBenefits* in Memphis/Shelby County in early 2005. The program connects workers to benefits that can increase their income-tax credits, childcare subsidies, health insurance, financial services, Food Stamps, and more. *EarnBenefits* also helps small businesses owners-their employees get financial help so they can focus on their jobs and stay employed.

Neighborhood Economies Initiative (NEI)

Seedco will introduce its pilot Neighborhood Economies Initiative (NEI) in the Pinch/Uptown and College Park/South Memphis districts, with \$1.2 million in funding received from the Community Development Financial Institution (CDFI) Fund of the United States Treasury. Working in partnership with local service providers, the program will provide business planning and lending services for small businesses in these neighborhoods. **New Markets Tax Credits (NMTC)**

Seedco has received \$35 million in New Markets Tax Credits (NMTC) from the CDFI Fund of the United States Treasury. A portion of this will be used for a development project in Memphis/Shelby County.

Career Steps Helps employers meet their workplace needs by matching qualified, entry level workers to temporary unsalaried job assignments that provide them with opportunities to enhance their skills and improve their employment prospects

Home ownership is an investment opportunity given to all Americans. For most it is an opportunity to save on your taxes while creating wealth. It is not an undertaking to be taken lightly as it can have risks just like any other investment.

Habitat for Humanity

A nonprofit ecumenical Christian housing ministry, is dedicated to eliminating substandard housing in the city of Memphis and surrounding areas, and to making decent housing for all people a matter of conscience and action. Habitat works in partnership with families in need of adequate shelter to build simple, decent homes. The homes are then sold to Habitat's partner families, at no profit and with no interest charged. Partner families invest hundreds of hours of their own labor—sweat equity—into building their homes and the homes of others. Their mortgage payments go into a revolving “Fund for Humanity” that is used to build more homes.

Service Over Self

2505 Poplar Ave

Memphis, TN 38112

901.681.9044

www.sosmemphis.org

As an expression of Christ's love, seeks to empower persons and transform neighborhoods by utilizing volunteers to renovate homes of economically disadvantaged homeowners in Memphis, Tennessee.

United Housing, Inc.

51 N. Cooper Street

Memphis, TN 38104

901.272.1122

www.uhinc.org

Works to support the revitalization of neighborhoods across West Tennessee by providing home buyer and financial literacy education, affordable loan products and construction services to low-to moderate income families

Recreation and sports activities for neighborhood youth. The Organizations listed below are but a few of those available for neighborhood youth.

Boys & Girls Clubs of Greater Memphis

Central Office 189 South Barksdale

Memphis, TN 38104

901.278.2947

901.274.5460

www.bgcm.org

Club members tend to do better in school, stay away from drugs and gangs and begin to set personal goals for themselves. Activities include Sports, computer training, tutoring, leadership clubs, photography and step dancing to name a few.

John Dustin Buckman Boys & Girls Club 1100 Vollintine 901.527.7994

Goodwill Boys & Girls Club 990 College Park 901.946.8213

Ira Samelson Jr. Boys & Girls Club 894 Isabelle 901.324.5763

Southside Boys & Girls Club 677 Richmond 901.774.1173

Downtown Porter Boys & Girls Club 620 Lauderdale 901.946.9222

Boy Scouts of America/Chickasaw Council

171 South Hollywood

Memphis, TN 38112

901.327.4193

www.chickasawbsa.org

The mission of the Boy Scouts of America is to prepare young people to make ethical and moral choices over their lifetimes

Germantown Youth Athletic Association

www.gyaa.org

2176 West St., Suite 308B

Germantown, TN 38138-3859

901 754-4922

Run programs in competitive and recreational baseball, competitive and recreational softball, recreational football and recreational and competitive cheer leading.

Girl Scout Council of the Mid-South

901 767 1440

www.gsmid-south.org

Provides leadership and life skills training for girls. Members are assigned to a group and participate in scheduled activities together

Memphis Athletic Ministries

2107 Ball Road

Memphis, TN 38114

901.744.6261

www.mamsports.org

Partner with other organizations including: Brinkley Heights Baptist Church Gym, Salvation Army Gym on Winchester and Sacred Heart Gym on Cleveland. Have their own facility and partner with organizations that have athletic facilities. Organize teams in basketball, golf and soccer. they had more than 8000 participants in 2005 programs

Memphis Park Services

<http://www.cityofmemphis.org/framework.aspx?page=810>

2599 Avery Avenue

Memphis, TN 38112

901 576-4231

A multi-dimensional provider of services, overseeing 166 parks with a total of 3,219 acres. The world famous Memphis Zoo and the award-winning Skinner Developmental Center for people with special needs are among the Division's many diverse properties. The Pink Palace Museum, home to the Crew Training International IMAX Theater and the Sharpe Planetarium, ranks among the five favorite museums in Southern Living magazine's Reader's Choice Poll. The Lichterman Nature Center, reconstructed at a cost of \$7.4 million, reopened in October 2000 to showcase native plants and wildlife. The Memphis Botanic Garden pays tribute to the region's rich floral heritage with a butterfly garden and dozens of other seasonal displays. Community centers, golf courses, public tennis courts, swimming pools, and athletic fields provide Memphis with outdoor and indoor recreation. The Youth Athletics Program, which includes hundreds of softball, baseball, and soccer teams, is one of the last such programs in a major American city that is free.

MidSouth Reads

University of Memphis
320 Ball Hall
Memphis, TN 38152
Phone: 901 678-2001
www.midsouthreads.org/

Opens doors to literacy resources to create a community of readers. Foster learning— whether you are a literacy provider or someone who needs help. Works to foster collaboratives in zip codes by hosting meetings of all agencies providing services in that zipcode.

Tennis Memphis

<http://tennismemphis.org/aboutus.html>

Eldon Roark Tennis Center
1500 Finley Road
Memphis, TN 38116
901 398-8797

A Community Tennis Association governed by a Board of Directors recognized by the United States Tennis Association (USTA). The mission is to promote and develop the growth of tennis in the Memphis Area.

Residents need to be aware of the need for physical fitness for all age groups. Neighborhood organizations need to implement programs similar to those suggested by organizations such as:

Hope and Healing Center

<http://www.churchhealthcenter.org/page6.html>

1115 Union Avenue

Memphis, TN 38104

901 259-4673

Combines health promotion and disease prevention with the encouragement of using faith to make healthy lifestyle changes. Designed to help you learn to use all of your strengths – body and spirit. Programs include, weight loss, nutrition counseling, exercise plans, cooking classes, and other classes cover a variety of medical topics such as diabetes management, arthritis, stress management and smoking cessation Group exercise classes as well as individual exercise on cardiovascular and strengthening machines, recreational sports court with basketball, volleyball, racquetball and group games

Organizations such as those listed below can hold programs to improve neighborhood skill levels, education and to help getting jobs.

Advance Memphis

769 Vance Avenue

Memphis, TN 38101

901.543.8525

www.advancememphis.org

Financial Literacy- An eight-week class committed to building a stronger foundation in personal finance, Help open an Individual Development Account (IDA) savings account that allows Financial Freedom graduates to receive \$2 for every \$1 deposited from earned income, encourage local residents to take ownership of the community, including beautification of the neighborhood via volunteer clean-ups,

placement of community trashcans, and active communication of code violations to the proper authorities

Memphis Leadership Foundation

1548 Poplar Avenue

Memphis, TN 38104

901.729.2931

www.mlfoonline.org

Job Training Anyone

Memphis Literacy Council

902 S. Cooper Street

Memphis, TN 38104

901.327.6000

www.memphisliteracycouncil.org

Operates its adult learning program from a midtown location and is open days, evenings, and Saturday mornings. More than 350 trained volunteers provide private and group tutoring for adults who want to learn. The family literacy effort is a cooperative outreach service for parents who want to help their children become better readers.

Books From Birth

901-545-2323

www.booksfrombirth.org

Shelby County Books From Birth is the local affiliate of Dolly Parton's Imagination Library and a partner of the Governor's Books from Birth Foundation. Imagination Library provides a free, age-appropriate hardcover book each month for children under five who register for the program. Titles include "The Little Engine That Could," "Goodnight Gorilla," "Max's Ride," "Frog on his Own," and many, many more. There are 60 books in all

Memphis Public Library

www.memphislibrary.org

Check out books, Computer Classes, Linc for information on community services, Internet connection available, WYPL FM 89.3 presents daily readings of The Commercial Appeal, USA Today and other newspapers and magazines as well as a variety of fiction and non-fiction books, author interviews and specialty programming.

E.I.T.C.A.

[www.uwmidsouth.org/AboutUnitedWay/Programs/Earned-Income-Tax-Credit-Alliance-and-](http://www.uwmidsouth.org/AboutUnitedWay/Programs/Earned-Income-Tax-Credit-Alliance-and-SmartBucks.cfm)

[SmartBucks.cfm](http://www.uwmidsouth.org/AboutUnitedWay/Programs/Earned-Income-Tax-Credit-Alliance-and-SmartBucks.cfm) Volunteers prepare tax returns at sites across the city of Memphis. This year, these volunteers will file thousands of returns for people with low incomes at no charge. At many sites people will learn about opportunities to open various types of bank accounts with money from their tax refunds. These efforts, also present at SmartBucks Financial Fairs, help people have a better financial future, which impacts the quality of life for everyone in our community.

Department of Housing and Urban Development

www.hud.gov/local/index.cfm?state=tn&topic=homeownership

Counseling services for buying, renting, defaults, foreclosures, credit issues and reverse mortgages, resources and programs to help you buy and maintain your home, money for home improvements and repairs.

Woman's Exchange of Memphis

88 Racine St

Memphis, TN 38111

901.327.5681

www.womans-exchange.com/

Providing retail outlet for home hand crafted goods

These three and other opportunities are available to help neighborhood children go to high school or college.

The Memphis Challenge

516 Tennessee Street, Suite 129

Memphis, TN 38103

www.memphischallenge.org

Assisting bright minority students attend college and encourage them to return to Memphis

Memphis Opportunity Scholarship Trust

850 Ridge Lake Blvd., Suite 220

Memphis, TN 38120

(901) 842-5327

www.memphisopportunities.org

Awards high school scholarships regardless of race, religion, ethnicity, or academic achievement, providing all children with the same chance to succeed academically. The results have been extraordinary. Thanks to MOST and generous gifts from the community, parents of all backgrounds now have the opportunity to provide the type of education they want for their children.

College Offers Opportunities for Life, MIFA

901 529-4582

Program helps prepare urban teens for college. Encourages teens to pursue and helps them access higher education, facilitating better jobs and a brighter future. COOL builds on the support and services provided to students who have participated in Teen Job Services or MIFA Housing Opportunities programs, staying with them through their graduation from high school.

The following type programs are available to help neighborhood residents with problems. These children should be identified and help gotten for them as they can cause problems well beyond their numbers if not helped.

Department of Human Services

www.state.tn.us/youth/services.htm

877 237 0004

Operates nine community residential program homes throughout the state. These minimum-security homes have residential programs that are designed for youth who, through evaluation, have been determined to be appropriate for community placement, provide treatment programs for delinquent youth ages twelve to

nineteen. All students participate in a classification and orientation program, Should you decide to apply to become an adoptive parent through the Department of Children's Services, you will need to complete a parent preparation process called "PATH" -- Parents as Tender Healers, Responds to over 37,000 reports of child abuse and neglect a year. Every day, more than 100 children are reported abused or neglected in Tennessee. To Report abuse or neglect, call 877 237 0004

Exchange Club Family Center

2180 Union Avenue

Memphis, TN 38104

901.276.2200

www.exchangeclub.net

CHILDREN'S FAMILY VIOLENCE PROGRAM children ages 4 to 18 who have either witnessed or experienced domestic violence receive an initial clinical assessment and participate in age-appropriate group therapy. CLUES (CHILDREN LEARNING USEFUL & EFFECTIVE SKILLS) youth ages 8 to 12 who have displayed unruly or disruptive behavior. This 10-week course provides participants with a forum to explore topics such as self-esteem, peer pressure, age-appropriate behaviors, and positive social skills COUNSELING group or individual,counseling is available from trained counselors for children and adult clients of the Family Center. Therapy is designed to help individuals heal from traumatic violence while recognizing, understanding, and learning to modify the behaviors that have a negative effect on their lives. DOMESTIC VIOLENCE ASSESSMENT CENTER FOR ADULT OFFENDERS Adult offenders, program provides comprehensive clinical evaluations, risk assessments, and specific recommendations for treatment. Several other programs dealing with unacceptable child or adult behavior (See Web site for additional information Serves at-risk families, families involved in child abuse and neglect; plus families experiencing domestic violence through parenting education, adult/child counseling, volunteer parent-aide programs and community outreach.

JIFF, Inc.

254 S Lauderdale St.

Memphis, TN 38126

901.522.8502

www.jiffyouth.org

Juvenile Intervention & Faith-based Follow-up. Court & community referred intervention program designed to give youth from in and around the juvenile justice system the skills, support, and direction necessary to break the destructive cycle of criminal behavior.

YMCA Community Action Program (Y-CAP) Branch

3548 Walker Avenue

Memphis, TN 38111

901.458.9622

www.y-cap.org

Building and developing relationships within the community in an effort to impact the lives of at-risk youth and their families. redirects youth (10 - 15 years old) behavior by teaching values and rebuilding families. It is : Faith based program that includes the entire family during which youth remain in their own homes, program that emphasizes four specific values including caring, honesty, respect and responsibility. The primary goal is to help youth become productive members of the community.

Samaritan Counseling Centers of the Mid-South

Samaritan Administrative Offices, 35 South Auburndale Street

Memphis, TN 38104

901.729.3900

www.explorefaith.org/samaritan_counseling.html

Counseling services are provided for adults, adolescents, children and couples on an individual, family or group basis. Counselors have understanding of the processes of human development and the spiritual dimensions of life, and are skilled in guiding the exploration of problems which stand as barriers to a fuller, more satisfying life. Services are provided at four locations.

Abuse and violence should not occur. Several agencies will take reports and help get assistance.

Memphis Child Advocacy Center

1085 Poplar Ave.

Memphis, TN 38105

901.525.2377

www.memphiscac.org

Assistance for abused children

YWCA Abused Women's Services

901.725.4277

Women and Women with children, victims of domestic violence. Abused Women's Services is a multifaceted program consisting of four (4) major components: Community Education, Court Advocacy, Immigrant Women's Services and Emergency Shelter.

Legal help is available from several sources for many issues from probate problems to a will to bankruptcy problems.

Community Legal Center

910 Vance

Memphis, TN 38126

901.543.3395

www.clcmemphis.org

Providing pro bono legal services, as well as educational programs and clinics concerning legal issues, to persons of limited means in Shelby County

Court Appointed Special Advocate (CASA)

616 Adams Avenue

Memphis, TN 38105

901.405.8422

www.memphiscasa.org

Trained community volunteers will speak for the best interest of children in court

Memphis Area Legal Services, Inc

Downtown Memphis Office 109 North Main Street, Second Floor, Claridge House

Memphis, TN 38104

901.523.8822

malsi.org

Is committed to equal justice for all people, helping children families and individuals solve problems that affect their basic needs. Legal Counseling, Legal Representation in non-criminal matters, Community Education and Outreach

For special needs the following type services are available. All of these agencies are not available in all areas, but agencies providing the same or similar services should be available in your neighborhood. Any nonprofit agency working in your neighborhood should be able to assist with problems or a for-profit agency may be assigned to assist with more difficult problems.

Department of Human Services, Shelby County

170 North Main Street

Memphis, TN 38103-1820

901.452.7411

www.state.tn.us/humanserv/st_map.htm

Food Stamp; Families First; Medicaid

Memphis Area Transit Authority

www.matatransit.com

North End Terminal, 444 North Main Street

Memphis, TN

On-line resource for the Memphis Area Transit Authority. As the largest transit operator in the state of Tennessee, we are fully committed to providing top customer service in every aspect of our operation from

trolleys to regular fixed route service.

Shelby County Community Services Agency

http://www.shelbycountyttn.gov/FirstPortal/dotShowDoc/Government/CountyServices/CommunityServices/CSA_Index.htm

100 North Main Street, Suite 1300

Memphis, TN 38103

901 545-4630

Working with non-profit organizations, other branches of government, other governmental agencies and citizens' committees, the agency plans and carries out programs for low income residents. These programs emphasize self-help. Every year this department serves about 2,000 homeless persons, helps 1,650 households cool their homes in summer and another 13,000 households keep warm in the winter. The county commodities and weatherization programs for low-income persons are services of this department. It quickly became a model for the nation for its efficiency in annually distributing \$2.5 million worth of federal commodities, such as butter, cheese, corn meal, flour and rice, to 95,000 households each month. Weatherization provides free minor home repairs, such as fixing broken windowpanes and rotted windowsills, which lower energy costs.

Department of Public Health, Shelby County

814 Jefferson Avenue

Memphis, TN 38105

901 544-7600

www.shelbycountyttn.gov/FirstPortal/appmanager/scexternal/content?_nfpb=true&_pageLabel=GovHealthServicesPortalPage&PortletName=Home.Government.CountyServices.HealthServices

Income guidelines Health Insurance Information, Public Health Services, Immunizations available, Parents Encouraging Parents – Peer support group, Children’s Special Services (CSS), insurance for children with chronic illnesses (birth to 21years), Hispanic Community Outreach Program

Memphis Interfaith Association

910 Vance

Memphis, TN 38126

901.271.6432

www.mifa.org

Services thru MIFA:

Handyman Volunteers help with minor home repairs.....901.271.6432, ext 425

Meals delivered to homes

Transit Drive senior citizens to bank, doctor, pharmacy, grocery

store, congregate meal sites

Senior Companion Pairs active low income senior citizens with

homebound, disabled or critically ill peers.....901.271.6432, ext 435

Long-Term Care Ombudsmen, Uses volunteers and staff to

investigate complaints and monitor assisted living care.....901.527.0208, ext 215

Thrift shop Sells gently used clothing and household goods.....901.271.6432

Amvets Thrift Store.....901.775.5018

2526 Elvis Presley Boulevard

Memphis, TN 38106

Manpower, Inc assistance with working out of debt901.529.4561

Emergency Help eligible clients with rent, mortgage payments,

utilities, food, clothing and other necessities.....901.527.0226

Housing opportunities Provide transitional housing, case

management and life skills training for homeless families.....901.529.4515

Teen Job Services: Focuses on career development for young

people, serving 14 to 16 year-olds living in the 38126 and

38104 zip codes. The program offers the opportunity to earn

paychecks and pride with year-round jobs, helps teens establish

positive habits and gain real-world employment experience,

and develop new skills.....901.529.4556

MEMPHIS & SHELBY COUNTY BIRTHING PROJECT **No Memphis Information yet**

solidsnetwork@bellsouth.net

901 388-4102

Matches pregnant African-American teenagers with women trained to serve as sister-friends throughout the pregnancy and the baby's first year. Its goals include reducing the number of babies born dangerously early,

dangerously small and at increased risk of dying within the year.

Freecycle Memphis

www.freecyclefinder.org/finder

Anyone may list any item that they want to give away and that is legal and in good shape on the

website and anyone needing the item can request it and they are the first requester they can go and pick

it up .

Rideshare memphis

[www.dpdgov.com/\(xe1zsneb4jkyov45wp2tksmg\)/RS/RS_content.aspx?id=236](http://www.dpdgov.com/(xe1zsneb4jkyov45wp2tksmg)/RS/RS_content.aspx?id=236)

901 379-7433

The Memphis Area Commuter Club RideShare Program is a federally funded program through the Congestion Mitigation Air Quality (CMAQ) Program. The CMAQ Program was established under Intermodal Surface Transportation Efficiency Act (ISTEA) and reauthorized with Safe Accountable Flexible and Efficient Transportation Equity Act (SAFETEA-LU). The new transportation bill is designed to assist nonattainment and maintenance areas in attaining the National Ambient Air Quality Standards by funding transportation projects and programs that will improve air quality by reducing transportation-related emissions. Free confidential Carpool and Vanpool Ride-Matching Services; Transit Information; and Guaranteed Ride Home provides commuters who regularly carpool, vanpool, or take transit to work with up to six free rides home from work annually if an illness, emergency arises at work

Service Over Self

2505 Poplar Ave

Memphis, TN 38112

901.681.9044

www.sosmemphis.org

Provide home repair services

To assist with more immediate problems, see our section M for a listing of all Medical Clinics and our section F* for a listing of all Food pantries, Clothes Closets, and other special assistance.